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Our Ref: 5200/HJW

Sitra Infotech Pvt Ltd 412, Niligiri, Aditya Enclave Ameerpet, Hydrabad 500 038

8 July 2002

For the attention of Mr. V. Srihari Director

Dear Sir,

HPCL - VSPL SCADA Project

I am writing to express my thanks and appreciation for the work carried out by you and your colleagues on the above referenced project.

Serck Controls and Sitra have worked together in a spirit of professionalism and flexibility to meet the technical and logistical requirements of the project.

We have been able to meet the time scales of the project as well as react positively to the changes that inevitably occur in such a complex project.

Our staff have enjoyed working with your personnel and this has led to significant progress being made on site and in our factory.

We are currently planning, as you know, the site phase of a second pipeline project and are confident that this will progress equally well.

The work carried out by Sitra, in both installation and testing activities, was of high standard and was approved by the international consultants employed by our client.

Sitra engineers, following training visits to our offices in UK, were able to relate to and interact with our engineers and equipment on site and also progress the project with the minimum of supervision.

In conclusion, I would like to repeat my appreciation for the professional and efficient service you have extended to Serck Controls and look forward to working with you in the future.

Yours faithfully,

Howard Wood Director



